



Privacy Policy – Namma Nellai App

Introduction:

The Privacy Policy covers the practices for handling and securing your Personal Information by Namma Nellai App.

This Privacy Policy is applicable to all users of Namma Nellai App and agrees with terms and conditions mentioned herein.

The Namma Nellai App is complete proprietary of Tirunelveli District Administration which is a citizen front ending app to provide information on various initiatives and allows user to report grievances.

What Personal Information we collect from you and how we use it?

‘Personal Information’ means and includes all information that can be linked to a specific individual or to identify any individual, such as name, address, mailing address, telephone number, email address that may be necessary from the citizen to avail a service.

Member Registration

To become a registered user, you must provide your name, telephone number, e-mail address. This information is collected on the registration form for several reasons including but not limited to:

- Personal Identification
- To allow us to contact you for customer service purposes, if necessary

Member Profile:

As a user, you can choose to complete your online profile by providing us your Personal Information. This information is primarily used to assist you in making quick transactions without having to type in the same information repeatedly.

Others:

From time to time we may add or enhance services available in the mobile app. To the extent of these enhanced services are provided, and used by you, we will use the information you provide to facilitate the service requested.

With whom your Personal Information is shared?

We will have to share your information with respective departments of Tirunelveli District Administration which will render the requested service. However, we do not sell or rent individual



customer names or other Personal Information to third parties for providing various promotional and other benefits to our customers from time to time.

Tirunelveli District Administration may disclose the member information if required to do so by law, court order, as requested by other government or law enforcement authority in good faith with the belief that disclosure is necessary.

We review our Privacy Policy from time to time, and we may make periodic changes to the policy in connection with that review. Therefore, you may wish to bookmark this page and/or periodically review this page to make sure you have the latest version.

You may always submit concerns regarding this Privacy Policy via email to support@nammanellai.org District Administration, Tirunelveli will respond to all reasonable concerns or inquiries.